

HOUSE RULES

I. GENERAL PROVISIONS

1. The purpose of these House Rules is to ensure the safety of guests and crew on board, as well as to provide a pleasant and smooth service experience.
2. All guests on board are required to comply with the provisions of these House Rules. In the event of any violation, the crew is entitled to take appropriate action, including removal from the vessel if necessary.

II. SAFETY REGULATIONS

1. Compliance with onboard safety regulations and crew instructions is mandatory.
2. Life jackets must be properly stored on board; in the event of an emergency, their use will be explained by the crew.
3. In case of fire, guests must follow the designated evacuation routes clearly marked on the vessel.

III. BOARDING AND DISEMBARKING

1. Boarding and disembarking are only permitted at designated locations.
2. Guests are responsible for checking their departure time in advance and arriving punctually.

IV. BEHAVIOUR ON BOARD

1. All guests must behave respectfully on board and avoid loud speech or disruptive conduct.
2. Alcohol consumption is permitted in moderation; however, intoxicated behaviour will not be tolerated.

V. HYGIENE RULES

1. Guests are expected to help maintain cleanliness in the onboard restrooms.
2. Please refrain from consuming greasy or strong-smelling food on board.

VI. PHOTOGRAPHY AND RECORDINGS

1. Photographs and videos taken on board may not be used for commercial purposes without the company's prior written consent.

VII. COMPLAINTS

1. In case of complaints, guests may contact any crew member on board, who will be responsible for handling the matter.

VIII. FINAL PROVISIONS

1. Compliance with these House Rules is mandatory for all guests.
2. These rules may be amended at any time; any modifications will take effect upon publication on the company's website.